

**Sam Sample**  
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**DECISION MAKER**

# 360° DEVELOPMENT PLANNING FORMS

**360° APPRAISAL**





## DEVELOPMENT PLANNING

These forms are designed to be used along side the standard or extended reports. Users can work with individuals to define development goals based on the results of the 360° Appraisal.

### Suggested development process:

1. Examine with Sam her reactions to the feedback.
2. Work with Sam to decide which competencies to improve upon.
3. Help Sam complete the development plan forms for each of the areas she wishes to develop.

## 1. REACTIONS TO THE FEEDBACK

Gauging Sam's reaction to the 360° results and feedback is essential to the interpretation of the results and is useful in determining the development plan. Use the following questions to gauge her reaction to the results.

**What did you learn from the results?**

**How do your perceptions of your performance compare to those of the raters?**

**What areas do you agree with the most?**

**What areas do you disagree with the most?**



## 2. SELECTING AREAS FOR DEVELOPMENT

The table below summarizes the competencies used in the 360° appraisal. The areas which are most in need of development are highlighted with a check mark under the "Need" column. These areas have been determined from the results of 360° appraisal, though users may also select other areas which they deem to be in need for development.

Work with Sam to determine which are the most important competencies for her role at work and place a check next to those competencies in the "Priority" column.

Category	Competency	Need	Priority
Integrity	Ethics	<input type="checkbox"/>	<input type="checkbox"/>
	Dependability	<input type="checkbox"/>	<input type="checkbox"/>
	Realistic Self-assessment	<input type="checkbox"/>	<input type="checkbox"/>
	Risk Avoidance	<input type="checkbox"/>	<input type="checkbox"/>
	Responsibility	<input type="checkbox"/>	<input type="checkbox"/>

Category	Competency	Need	Priority
Creativity	Innovation	<input type="checkbox"/>	<input type="checkbox"/>
	Adaptability	<input type="checkbox"/>	<input type="checkbox"/>
	Holistic Thinking	<input type="checkbox"/>	<input type="checkbox"/>
	Strategic	<input type="checkbox"/>	<input type="checkbox"/>
	Ideas Generation	<input type="checkbox"/>	<input type="checkbox"/>

Category	Competency	Need	Priority
Logical and Analytical	Rationality	<input type="checkbox"/>	<input type="checkbox"/>
	Numerical Skills	<input type="checkbox"/>	<input type="checkbox"/>
	Critical Appraisal	<input type="checkbox"/>	<input type="checkbox"/>
	Decision making	<input type="checkbox"/>	<input type="checkbox"/>
	Analytical	<input type="checkbox"/>	<input type="checkbox"/>

Category	Competency	Need	Priority
Interpersonal Skills	Relationships	<input type="checkbox"/>	<input type="checkbox"/>
	Empathic	<input type="checkbox"/>	<input type="checkbox"/>
	Interpersonal Support	<input type="checkbox"/>	<input type="checkbox"/>
	Diplomacy	<input type="checkbox"/>	<input type="checkbox"/>
	Appropriate Assertion	<input type="checkbox"/>	<input type="checkbox"/>



Category	Competency	Need	Priority
Resilience	Adjustment	<input type="checkbox"/>	<input type="checkbox"/>
	Composure	<input type="checkbox"/>	<input type="checkbox"/>
	Temperance	<input type="checkbox"/>	<input type="checkbox"/>
	Trustfulness	<input type="checkbox"/>	<input type="checkbox"/>
	Prudence	<input type="checkbox"/>	<input type="checkbox"/>

Category	Competency	Need	Priority
Persuasiveness	Communication Skills	<input type="checkbox"/>	<input type="checkbox"/>
	Written skills	<input type="checkbox"/>	<input type="checkbox"/>
	Coaching	<input type="checkbox"/>	<input type="checkbox"/>
	Social Presence	<input type="checkbox"/>	<input type="checkbox"/>
	Listening Skills	<input type="checkbox"/>	<input type="checkbox"/>

Category	Competency	Need	Priority
Planning and Organizing	Time Management	<input type="checkbox"/>	<input type="checkbox"/>
	Future Orientated	<input type="checkbox"/>	<input type="checkbox"/>
	Prioritisation	<input type="checkbox"/>	<input type="checkbox"/>
	Delegation	<input type="checkbox"/>	<input type="checkbox"/>
	Planning	<input type="checkbox"/>	<input type="checkbox"/>

Category	Competency	Need	Priority
Quality Orientation	Detail Consciousness	<input type="checkbox"/>	<input type="checkbox"/>
	Task-Focus	<input type="checkbox"/>	<input type="checkbox"/>
	Task Finishing	<input type="checkbox"/>	<input type="checkbox"/>
	Systematic	<input type="checkbox"/>	<input type="checkbox"/>
	High Standards	<input type="checkbox"/>	<input type="checkbox"/>

Category	Competency	Need	Priority
Energy and Drive	Energy	<input type="checkbox"/>	<input type="checkbox"/>
	Self-motivation	<input type="checkbox"/>	<input type="checkbox"/>
	Results Orientated	<input type="checkbox"/>	<input type="checkbox"/>
	Motivating	<input type="checkbox"/>	<input type="checkbox"/>
	Initiative	<input type="checkbox"/>	<input type="checkbox"/>

Competencies which are highlighted as "need" development and which are marked as "Priority" should be considered as part of Sam's development plan.



### 3. DEVELOPMENT PLAN

The following section provides general recommendations for development along with forms to plan and track Sam's development. Please consider the following in order to gain as much benefit from the development plan:

- Focus on the competency categories and competencies identified for development from the previous section.
- Base the plans on the feedback and development recommendations provided in the 360° appraisal.
- Keep the objectives simple and measurable.
- Define how to monitor and evaluate progress.
- Use the forms to put the plans in writing.
- Monitor Sam's progress through regular review meetings.
- Agree a regular timeframe for which Sam will be appraised again for further guidance and feedback.



# INTEGRITY

The items **MOST** in need for development are (least to most):

No.	Item	Competency	Average Score
1	is honest in dealing with others	Ethics	5.25
2	accurately appraises limitations in their area(s) of expertise	Realistic Self-assessment	5.25
3	does not take unnecessary risks	Risk Avoidance	5.25
4	is open to discussing work problems/difficulties	Responsibility	5.25
5	does not need to be closely monitored by superiors	Dependability	5

**What** areas of this competency category do you wish to develop?

**Why** is it important or necessary to develop these areas?

**How** will you go about developing these areas?

**Who** do you need support from in your development?

**When** do you wish to achieve the desired development?



# CREATIVITY

The items **MOST** in need for development are (least to most):

No.	Item	Competency	Average Score
1	is good at generating new ideas	Ideas Generation	5.5
2	generates new solutions to problems	Innovation	5.25
3	plans for long-term benefit	Strategic	5.25
4	has many new, radical ideas	Ideas Generation	5
5	is flexible and receptive to new ideas	Adaptability	4.75

**What** areas of this competency category do you wish to develop?

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**Who** do you need support from in your development?

**When** do you wish to achieve the desired development?



# LOGICAL AND ANALYTICAL

The items **MOST** in need for development are (least to most):

No.	Item	Competency	Average Score
1	bases decisions on all the available information	Decision making	5.25
2	is quick to identify relevant information and arguments	Analytical	5.25
3	quickly understands the implications of information and arguments	Analytical	5
4	understands mathematical ideas/concepts	Numerical Skills	4.75
5	makes decisions in a considered and well thought-out manner	Decision making	4.75

**What** areas of this competency category do you wish to develop?

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**How** will you go about developing these areas?

**Who** do you need support from in your development?

**When** do you wish to achieve the desired development?





# INTERPERSONAL SKILLS

The items **MOST** in need for development are (least to most):

No.	Item	Competency	Average Score
1	has clear expectations of colleagues/staff	Appropriate Assertion	5.25
2	is mindful of others' sensibilities	Diplomacy	5
3	is assertive in a direct, non-aggressive manner	Appropriate Assertion	5
4	is insightful with regard to others' thoughts/feelings	Empathic	4.75
5	exercises diplomacy and discretion	Diplomacy	4.75

**What** areas of this competency category do you wish to develop?

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**How** will you go about developing these areas?

**Who** do you need support from in your development?

**When** do you wish to achieve the desired development?



# RESILIENCE

The items **MOST** in need for development are (least to most):

No.	Item	Competency	Average Score
1	responds to situations in a measured way, avoiding impulsive action	Prudence	5.25
2	responds to situations in a well considered manner	Prudence	5
3	is restrained and measured, avoiding rash, impetuous action	Prudence	5
4	does not panic in a crisis	Composure	4.75
5	accepts instructions in a positive manner	Trustfulness	4.75

**What** areas of this competency category do you wish to develop?

**Why** is it important or necessary to develop these areas?

**How** will you go about developing these areas?

**Who** do you need support from in your development?

**When** do you wish to achieve the desired development?



## PERSUASIVENESS

The items **MOST** in need for development are (least to most):

No.	Item	Competency	Average Score
1	explains things in a clear and coherent manner	Coaching	5.5
2	has good written skills	Written skills	5.25
3	is a convincing speaker	Social Presence	5.25
4	writes in a clear, intelligible way	Written skills	5
5	is an attentive listener	Listening Skills	4.75

**What** areas of this competency category do you wish to develop?

**Why** is it important or necessary to develop these areas?

**How** will you go about developing these areas?

**Who** do you need support from in your development?

**When** do you wish to achieve the desired development?



## PLANNING AND ORGANIZING

The items **MOST** in need for development are (least to most):

No.	Item	Competency	Average Score
1	prioritises work effectively	Prioritisation	5.5
2	delegates appropriate levels of work to colleagues/subordinates	Delegation	5.5
3	accurately appraises the priority of tasks	Prioritisation	5.25
4	effectively anticipates problems	Future Orientated	4.75
5	effectively breaks work down into achievable sub-goals	Planning	4.75

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## QUALITY ORIENTATION

The items **MOST** in need for development are (least to most):

No.	Item	Competency	Average Score
1	is systematic and organised	Systematic	5.5
2	is a good completer/finisher	Task Finishing	5.25
3	ensures tasks are completed	Task Finishing	5.25
4	maintains task-focus	Task-Focus	4.75
5	is motivated to produce work of a high standard	High Standards	4.75

**What** areas of this competency category do you wish to develop?

**Why** is it important or necessary to develop these areas?

**How** will you go about developing these areas?

**Who** do you need support from in your development?

**When** do you wish to achieve the desired development?



# ENERGY AND DRIVE

The items **MOST** in need for development are (least to most):

No.	Item	Competency	Average Score
1	achieves results	Results Orientated	5.5
2	is results orientated	Results Orientated	5.25
3	is goal orientated	Results Orientated	5.25
4	is motivated to come forward and take the initiative	Initiative	5
5	is a self-starter who is driven to succeed	Self-motivation	4.75

**What** areas of this competency category do you wish to develop?

**Why** is it important or necessary to develop these areas?

**How** will you go about developing these areas?

**Who** do you need support from in your development?

**When** do you wish to achieve the desired development?